

*City of Biddeford*  
**Cable T.V. Committee**  
**January 14, 2019 4:30 PM**  
**Public Access Facility**  
**15 Columbus Way**  
**Biddeford, Me 04005**

- 1. Roll Call**
- 2. Welcome Guests**
- 3. Approval of Minutes**
  - 3.1. Meeting Minutes of May 14, 2018  
[20180514 Cable TV Committee Minutes - DRAFT](#)
- 4. New Business**
  - 4.1. Discussion: Charter/TWC Billing Practices - consistency, ability to read customer bills, content of bill and format, small print, equipment pricing (consistency)
  - 4.2. Discussion: Charter/TWC Franchise Fee Worksheet - availability
  - 4.3. Discussion: Charter/TWC Program Guide - locating channels, program guide missing channels
  - 4.4. Discussion: Charter/TWC Equipment Purchase and Maintenance - private equipment vs Charter/TWC equipment
  - 4.5. Discussion: Charter/TWC Franchise Agreement - renewal process, legal issues
  - 4.6. Discussion: Charter/TWC Complaint Audit - consider resident survey
- 5. Old Business**
- 6. Other Business**
- 7. Next Meeting Review** - *Regular meeting scheduled for Monday, February 11.*
- 8. Adjourn**