

City of Biddeford
Strategic Planning Steering Committee
December 13, 2016 5:30 PM

1. Call to Order

2. Discussion

2.1. Next Meeting Proposal - Tuesday, Dec 27

2.2. Proposed Subcommittee Dates:

- Wednesday, Jan 11

- Wednesday, Feb 8

- Wednesday, Feb 22

- Thursday, Mar 2

- Thursday Mar 16

2.3. Draft Mission, Visions and Values

[Biddeford Department Mission Statements 2016.pdf](#)

[mission vision values draft 2 0.pdf](#)

[Various City Mission Statements.pdf](#)

Adjourn

Strategic Planning Steering Committee Agenda Item Report

Agenda Item No. 2016-355

Submitted by: Andrea Fagan

Submitting Department:

Meeting Date: December 13, 2016

SUBJECT

Next Meeting Proposal - Tuesday, Dec 27

Recommendation:

ATTACHMENTS

-

Strategic Planning Steering Committee Agenda Item Report

Agenda Item No. 2016-356

Submitted by: Andrea Fagan

Submitting Department:

Meeting Date: December 13, 2016

SUBJECT

Proposed Subcommittee Dates:

- Wednesday, Jan 11
- Wednesday, Feb 8
- Wednesday, Feb 22
- Thursday, Mar 2
- Thursday Mar 16

Recommendation:

ATTACHMENTS

-

Strategic Planning Steering Committee Agenda Item Report

Agenda Item No. 2016-291

Submitted by: Andrea Fagan

Submitting Department:

Meeting Date: December 13, 2016

SUBJECT

Draft Mission, Visions and Values

Recommendation:

ATTACHMENTS

- [Biddeford Department Mission Statements 2016.pdf](#)
- [mission vision values draft 2 0.pdf](#)
- [Various City Mission Statements.pdf](#)

Current City of Biddeford Department Mission Statements

Biddeford Police Mission Statement

The mission of the Biddeford Police Department is to provide professional and progressive law enforcement services that enhance the quality of life, promote a safe and caring environment, and ensure fair and respectful treatment of each individual.

Core Values: Courage • Honor • Integrity

Biddeford City Clerk Working Philosophy

To cultivate a professional and caring environment for our customers, co-workers and our community so that in effectively working together we can achieve excellence."

Biddeford Fire Mission Statement

To affirmatively promote, preserve, and deliver a feeling of security, safety, and quality service to members of our community.

Mission

(Suggestion A) To build a productive Biddeford where neighborhoods are revived, history preserved, environment respected so that all people can reach their full potential while showcasing the City's inspiring attributes, passionately pursue imperfections and embrace the community with inclusive compassion.

(Suggestion B) To build a better Biddeford by showcasing her inspiring attributes, passionately pursue her imperfections and protecting her historical pride, embracing her people with inclusive compassion

Vision

The City of Biddeford is Maine's most unique service center community; inspired by its geographic diversity, driven by its heritage and pride; and steadfast in its passion for making possibilities reality.

Values in Action

Customer service:

We believe in a level of customer service that surpasses the expectations of those we serve.

Teamwork

We believe that only through community engagement and collaboration can we successfully achieve our mission.

Our team members

We recognize that it takes a team of dedicated elected officials, committed volunteers and talented employees aligned in harmony to deliver successful outcomes.

Innovation

We believe new ideas, reasonable risk-taking and a supportive atmosphere will create innovation.

Quality of Life

We believe that all citizens want a safe, vibrant quality of life with accessibility to educational, professional, social and recreational opportunities.

Community of Compassion

We believe that there is a place for all citizens that want to contribute and be part of the fabric of the community; those that desire to be inclusive, cooperative and collaborative while being positive in all interactions especially when trying to transform and improve the community.

High Achieving, Ethical Results

We believe in results-orientated work within an environment that encourages excellence and high achievement, maintains high ethical standards; and provides for professional employee development.

Sudbury, Ontario Canada

VISION

A growing community, recognized for innovation, leadership, resourcefulness and a great northern lifestyle.

MISSION

Providing quality municipal services and leadership in the social, environmental and economic development of the City of Greater Sudbury.

VALUES

As stewards of the City of Greater Sudbury, we believe in recognizing the specific needs of all our citizens in urban, rural and suburban areas, and are guided by our belief in:

- Acting today in the interests of tomorrow
- Providing quality service with a citizen focus
- Embodying openness and transparency
- Communicating honestly and effectively
- Creating a climate of trust and a collegial working environment to manage our resources efficiently, responsibly and effectively
- Encouraging innovation, continuous improvement and creativity
- Fostering a culture of collaboration
- Ensuring an inclusive, accessible community for all
- Respecting our people and our places.

Mossel Bay, California

Vision

We strive to be a trend-setting, dynamic Municipality delivering quality services responsive to the demands and challenges of the community and our constitutional mandate, in which all stakeholders can participate in harmony and dignity.

Mission

To render cost-effective and sustainable services to the entire community with diligence and empathy.

To create mutual trust and understanding between the municipality and the community.

To have a motivated and representative municipal workforce with high ethical standards, which is empowered to render optimal services to the community.

To apply good and transparent corporate governance in order to promote community prosperity.

Values

The community is our inspiration and our workforce is our strength in the quest for community development and service delivery. We therefore value:

- Work pride.
- Service excellence.
- Integrity.
- Loyalty.
- Accountability.

Dover, New Hampshire

Vision Statement

The City of Dover's overall vision statement as derived from the collective input of citizens, business owners and other key stakeholders interested in the long term future of the community is as follows:

"To be a city with an emerging urban vibrancy guided by a small town sense of community."

Mission Statement

The City of Dover's organizational mission statement reflecting the purpose to be served by the existence and ongoing efforts of our municipal operations is as follows:

"To provide affordable, high quality municipal services and responsive accessible local governance ensuring all persons the opportunity to enjoy contributing to and being a part of the Dover community."

Core Values

The core values representing the beliefs and behaviors by which all members of the City of Dover organization shall conduct ourselves and providing a common basis for making and evaluating all decisions and actions are as follows:

- Customer-Focused Service. We engage our customers, with a focus on listening to and supporting their needs, anticipating and delivering high quality services and ensuring their satisfaction.
- Integrity. We conduct ourselves at all times in a manner that is ethical, legal and professional, with the highest degree of honesty, respect and fairness.
- Innovation. We develop creative solutions and share leading practices that enhance the value of services provided for our customers.
- Accountability. We promote openness and transparency in our operations ensuring that we are accountable for our actions at all times.
- Stewardship. We serve as trusted stewards of the public's financial, environmental, social and physical resources seeking to responsibly utilize, conserve and sustain for current and future generations.

Kilgore, TX

Mission Statement

The City organization is dedicated to providing an efficient, effective and responsive government for the citizens of Kilgore consistent with our city's history, culture and unique character. We recognize our citizens as our greatest assets, and we will serve as role models by anticipating and providing for the needs of the community through quality service, innovation and leadership for today and in the future.

Vision Statement

Our Vision: A snapshot of Kilgore, Texas in 2028

A City that provides the citizens with a premier quality of life. A City with a vibrant downtown, which has evolved into an entertainment destination for East Texans and Texans alike with fine dining and retail establishments. A downtown that has maintained historical integrity and has continued to be rich in history and culture. A City that has grown in all directions creating new vibrant walkable neighborhoods. Attractive parks and open space areas encompassing a trail system which criss-crosses the City connecting neighborhoods with parks, schools, and mixed-use centers. Entry corridors that include landscaping and attention to detail. First rate infrastructure including well maintained streets, water, and sewer lines. A City envied by all East Texans.

Values Statement

Public Service is our purpose. It is why we are here.

Our Values:

- Accountable
- Fiscally Responsible
- Friendly
- Trustworthy
- Communicative
- Proactive
- Innovative
- Visionary
- Family Oriented

City of Laurie, Missouri

Vision:

A world-class, vibrant, affordable, economically and progressive city where citizens feel safe, enjoy their neighborhoods and access their city government.

Mission:

To provide residents, visitors and the business community with the highest quality municipal services in an efficient, courteous manner and to enhance the quality of life through planning and visionary leadership.

Values:

- Commitment to personal and fiscal integrity
- Honesty in all our actions
- Innovation in meeting the present and future needs of the city
- Respect for, and belief in, individual difference and the worth of every person
- Pride in our work, in our dedication to public service, and in being the best we can be.

Priorities:

- Sustainable, Livable Neighborhoods
- Vibrant Urban Fabric
- Fiscally Sound Government
- Pro-Business Environment
- Safe City
- Citizen Engagement

